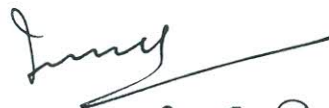


### Procedure of refund and cancellation

1. Patients/Attendant will have to certify from HOD of relevant department that procedure has not been carried out.
2. On same day of payment of cancellation amount will be refunded from available cash with cashier.
3. Application for request of refund will be submitted to central diary section of the Hospital in the prescribed Performa.
4. Cancellation/refund after one day will be paid through a consolidated bill submitted to PAO .It will take 15-20 days.
5. Refund will be credited back to account from which paid.
6. Transaction charges will borne by patients, if any.

  
08/12/18