

NOTICE INVITING TENDERS (NIT)

**FROM: Government of India
Dr. Ram Manohar Lohia Hospital
Baba Kharak Singh Marg,
New Delhi-110001**

PHONE No. : 91-011-23404357

Tender Enquiry No.: 16-17E/2022/RMLH-(M&R)/

Dated:

(1) On behalf of the President of India invites ONLINE BIDS from eligible and qualified tenderers for supply of following Goods and Services are invited by **Medical Superintendent**, Dr. Ram Manohar Lohia Hospital, and Govt. Of India, New Delhi as mentioned in the Tender. Details of Procurement under progress are as follows:

Sl.No	Tender Code No.	Brief Description of Goods	EMD (INR)
1.	16-17E/2022/RMLH-(M&R)	Tender for annual Operation & Comprehensive Maintenance of the Medical Gas Pipeline System & Manifold Plant.	Rs. 1,00,000/- (Rupees One Lakh only)

* Bidders have to submit Original Bank Instruments for EMD/ documentary proof for EMD exemption within the under-mentioned date and time

2) Tender timeline:

Timing of ONLINE Publishing of Tender	30 June 2022 at 1700 Hrs
Bid document download Start Date	01 July 2022 at 1000 Hrs
Online Clarification Start Date	01 July 2022 at 1300 Hrs
Online Clarification End Date	05 July 2022 at 1600 Hrs
Visiting hour for firms	06 July 2022 at 0930 Hrs to 1300 Hrs
Pre Bid Meeting	08 July 2022 at 1200 Hrs
ONLINE BID SUBMISSION Start Date	09 July 2022 at 1000 Hrs
ONLINE BID SUBMISSION End Date	23 July 2022 at 1700 Hrs
Opening of Bids(ONLINE)	25 July 2022 at 1430 Hrs

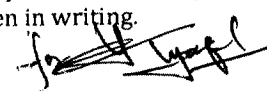
(3) Tenderer may download the tender enquiry documents from the web site <https://eprocure.gov.in/eprocure/app> onwards.

(4) The bidder shall submit the required EMD as per tender clause no. 3, in form of Demand Draft (Mention name of tender and location on cover of demand draft) in favour of "Pay & Account Officer", Dr. RML Hospital, New Delhi in maintenance tender box placed near Medical Superintendent office.

(5) All the tender related documents to be scanned in pdf format with lower resolution and 100% readability and submitted online. The bidders shall not submit any other documents in physical form other than the documents mentioned at point no 4 above.

7) Bidders shall ensure that their bids complete in all respects, are submitted **online through <https://eprocure.gov.in/eprocure/app> ONLY. No DEVIATION is acceptable.**

(8) All the bidders who wish to post queries/clarification must submit their queries in writing. No other queries/clarification shall be entertained other than submitted by the bidder given in writing.


**I/C Maintenance & Repair
For MEDICAL SUPERINTENDENT
DR. RAM MANOHAR LOHIA HOSPITAL
NEW DELHI**



Tel:23365525

Fax. : 23361758

R.M.L.H. 27 (A)

Dr.

GOVERNMENT OF INDIA/भारत सरकार

डॉ राम मनोहर लोहिया अस्पताल, नई दिल्ली

DR. RAM MANOHAR LOHIA HOSPITAL, NEW DELHI

File No. 16-17E/2022/RMLH (M&R)

Subject: Tender for annual Operation & Comprehensive Maintenance of the Medical Gas Pipeline System & Manifold Plant.

IMPORTANT INSTRUCTIONS TO THE TENDERERS

1. ELIGIBILITY CRITERIA

1. The bidding firm should be a company/firm engaged in maintenance of Medical Gas Pipe Line for at least three years till publishing of this tender.
2. The bidder must have a valid PAN Number and GST Number.
3. Average annual turnover of the firm in last three financial years i.e., 2018-19, 2019-20, 2020-21 should be at least of Rs. 10 crore (Rupees Ten Crore Only) in each year.
4. Firm should not be blacklisted/debarred by any Government or Other organization.
5. Bidder should have registered office in Delhi/NCR.

2. INSTRUCTIONS TO THE TENDERERS

1. The bidders are required to apply online in two separate Bids i.e. – Technical Bid (in pdf format) and Financial Bid (in excel format).
2. The declaration should be uploaded online.
3. The bidders should upload duly completed tender form and their bids along with scanned copies of relevant certificates, documents etc. in support of their technical and financial bid on the website CPP Portal www.eprocure.gov.in/eprocure/app latest by Online bid submission end date till 5:00 PM and Earnest Money Deposit (EMD) of Rs. 1,00,000/- (Rupees One lakh Only) in the form of Demand Draft from scheduled bank drawn in favour of Pay & Account Officer, Dr. RML Hospital, New Delhi -110001 in original in tender box placed near M.S office. In absence of EMD, the Tender shall be rejected summarily. The Earnest Money Deposit of unsuccessful bidders shall be refunded, without accrual of any interest, in due course of time as per official

Tender for MGPS in Dr. RML Hospital

convenience. EMD of successful Tenderer will be refunded after deposition of performance security without accrual of interest.

4. All entries in the tender form should be legible and filled clearly.
5. The bid shall be valid for 180 days from the date of opening.
6. The tenderers shall quote for Comprehensive Maintenance Contract failing which the bid shall be considered non - responsive.
7. Tender incomplete in any form will be rejected outright. Conditional tenders will be rejected outright.
8. The decision of Technical Evaluation Committee shall be final and shall not be open for discussion. No correspondence will be entertained in this regards.
9. In case the successful tenderer declines the offer of contract, for whatsoever reason(s), his EMD will be forfeited.
10. Formal contract shall be entered into with the successful tenderer. In this contract, the successful tenderer shall be defined as contractor.
11. **Performance Security** - The successful tenderer will have to deposit a performance security deposit of 10% of cost of work order by way of Demand Draft from any scheduled bank drawn in favor of "Pay & Account Officer, Dr. RML Hospital, New Delhi -110001", which will be refundable only after successful completion of the contract, without accrual of interest.
12. The successful tenderer will have to commence the work within 15 days of acceptance of offer or as per approval letter. Otherwise, the contract may be cancelled and EMD will be forfeited.
13. Each page of the Tender document should be signed and stamped by the bidder/authorized representative of tenderer in acceptance of the terms & conditions laid down by Dr. RML Hospital.
14. For finalization of contract, the tenderer whose rates, as given in the financial bid, are the lowest in comparison to other tenders will be considered as L1. weightage will be given to experience. However decision of Medical Superintendent will be final.
15. The Medical Superintendent, Dr. RML Hospital reserves the right to withdraw/relax any of the terms & conditions mentioned above.
16. The Medical Superintendent, Dr. RML Hospital reserves the right to reject all or any tender in whole, or in part, without assigning any reason thereof.

3. GENERAL CONDITIONS OF CONTRACT (GCC)

1. The break down call should be attended within an hour/immediate and the persons deployed by the contractor should be properly trained, have requisite experience and



skills to carryout operations & Maintenance of MGPS and related equipment using appropriate materials and tools/equipment.

2. The contractor should ensure the safety measures of the employees deputed at Dr. RML Hospital.

3. Existing MGPS system can be visited/inspected by interested firms after permission from HoD (Anesthesia), Dr. RML Hospital on any working day between 9.00 AM to 4.00 PM (Monday to Friday) before last date of submitting the form.

4. ID cards/Name plates and all safety accessories as per BOC guidelines have to be provided by the approved contractor to all the staff members.

5. No advance payment will be given.

6. Breakdown calls have to be attended within an hour, failing which a penalty of Rs. 5000/- (Rs. Five Thousand Only) per day will be levied.

7. The Tenderer should provide standby device during break down period and ensure uninterrupted services.

8. All type of spares and accessories should be available with the vendor for repairs of MGPS & Manifold equipment. Only original equipment manufacturers spares should be used for repair. A list of frequently used spare parts with their prices should be uploaded with the EMD.

9. All the repairs have to be taken up within the hospital as far as possible. The instrument will be allowed to be taken out with the permission of CMO I/c (Equipment Maintenance) only. During repair backup instruments should be supplied by contractor at his own cost.

10. The bidders should quote the rates of all necessary spare parts, needed for smooth functioning of MGPS system. Rates should be valid for two (02) years, extendable to one (01) year. Taxes should be mentioned separately in the rate list.

11. Subletting of Contract: The contractor shall not sublet, transfer or assign the contract or any part thereof. In the event of the contractor contravening the condition the Medical Superintendent, Dr. RML Hospital, will be entitled to place the contract elsewhere on the contractors account at his risk and the contractor shall be liable for any loss or damage to the Medical Superintendent Dr. RML Hospital may sustain in consequence of arising out of such replacing of the contract.

12. Arbitration Clause: In the event of any question, dispute or difference arising under these conditions or any special conditions of contract, or in connection with this contract, the same shall be referred to the sole arbitration of the Medical Superintendent, Dr. RML Hospital, New Delhi or some other person appointed by him/her. It will be no objection that the arbitrator is a government servant, that he had to deal with the matter to which the contract relates, for that is the course of his duties government servant he had expressed views on all or any of the arbitration



dispute difference. The award of the arbitrator shall be final and binding on the parties to the contract. It is a term of the contract:-

(a) If the arbitrator be the Medical Superintendent, Dr. RML Hospital, New Delhi: In the event of his being transferred or vacating his office by resignation or otherwise, it shall be lawful for his successor in office either to proceed with the reference himself or to appoint another person as arbitrator.

13. Indemnity Clause: The contractor shall ensure full compliance with tax clause with regard to this contract and shall be solely responsible for the same. The contractor shall fully indemnify against liability of the levies/taxes, interest, penalty etc. of the contractor.

14. Payment Procedure: Payment shall be made on after submission of the satisfactory performance certificate along with the bill in triplicate duly accepted and signed by Head of the Department/In-charge, on quarterly basis.

15. Item which is not covered under CAMC and need to be replaced shall be replaced by the successful bidder. The payment of such items shall be made on production of original bills/challan. Taxes as applicable shall be paid. Provide list with Rate/Unit for repair/replacement to be uploaded along with financial bid.

16. Only Professionally Qualified (Diploma or ITI in Electrical/Mechanical) and having proper experienced staff shall be deployed.

17. Dr. RML Hospital shall not be liable for/in respect of any damages/compensation payable to any workman for death/injury resulting from any act/default of the contractor. The contractor shall indemnify and keep indemnified the Medical Superintendent Dr. RML Hospital, New Delhi against all such damages compensations and expenses whatsoever in respect there of or in relation thereto.

18. Buyers cannot be forced to procure any services/items/spares etc. through tenderer, if is available on GeM Portal during validity of Tender.

19. As per OM No. Z.28015/34/20117-EPW dated 8th Aug, 2018 it is advised that as per Rules-149 of GFR, the procurement of goods or services by Ministers or Departments is mandatory for goods available on GeM Portal. Hospital reserves the right to procure through tender from other sources as per the instructions of Govt. of India during validity of Tender.



TECHNICAL SPECIFICATION

Technical Specification for MGPS of ECS Building and allied area as per the user department i.e. Department of Anesthesia, ABVIMS & Dr. RML Hospital:-

1. The company will perform comprehensive maintenance contract of the following area: ECS building
2. The work area includes:
 - a) Maintenance of pipeline from trauma manifold/LMO to the ECS building and within the ECS building:-
 - b) Area Control Unit for 1 Gas (O₂) and 1 Vac (DN 20): 8 pieces
 - 1 ACU valve box, basic part
 - 1 ACU Valve Group O₂ DN 15
 - 1 ACU Valve Group VAC DN 20
 - 1 ACU Valve Box, Upper part
 - 1 ACU Display unit 2-fold with vacuum
 - 1 ACU power pack, 12 VDC, top hat rail
 - c) Area Control Unit for 2 Gas (O₂, Air) and 1 Vac (DN 20): 8 pieces
 - 1 ACU valve box, basic part
 - 1 ACU Valve Group O₂ DN 15
 - 1 ACU Valve group Air DN 15
 - 1 ACU Valve Group VAC DN 20
 - 1 ACU Valve Box, Upper part
 - 1 ACU Display Unit 3-fold
 - 1 ACU Power pack, 12 VDC, top hat rail
 - d) Area Control Unit for 4 Gas (O₂, Air, Tool Air, N₂O) and 1 Vac (DN 20): 3 pieces
 - 1 ACU valve box, basic part
 - 1 ACU Valve Group O₂ DN 15
 - 1 ACU Valve group Air DN 15
 - 1 ACU Valve group N₂O DN 15
 - 1 ACU valve group neutral 8 bar DN 15
 - 1 ACU Valve Group VAC DN 20
 - 1 ACU Valve Box, Upper part
 - 1 ACU Display Unit 5-fold
 - 1 ACU Power pack, 12 VDC, top hat rail
 - e) Terminal Unit:-
 - Terminal Unit O₂: 322 pieces: It includes Connection set, plug-in coupling
O₂, release bushing O₂, Cover plate/ rosette
 - Terminal Unit Air: 78 pieces: It includes Connection set, plug-in coupling
air, release bushing air, Cover plate/rosette
 - Terminal Unit vacuum: 322 pieces: It includes Connection set, plug-in
coupling vacuum, release bushing vacuum, Cover plate/rosette
 - f) Surgeon Pendant: It includes
 - Agila Ceiling Supply Unit: 3 units
 - g) Anesthesia Pendant: It includes
 - Agila Ceiling Supply Unit: 3 units
3. The company will perform comprehensive maintenance of Oxygen Flow meter & Regulators attached to pipeline system
4. The company will perform comprehensive maintenance of suction Units attached to pipeline system



5. The company will perform repair of choked pipes and outlets as and when required.
6. The company will perform leak test of pipeline system from time to time.
7. The company should perform quarterly preventive maintenance Service of equipment and submit the bill quarterly and maintain the log book of the concerned area.
8. In case the equipment is non functional for more than three days, proportionate amount will be deducted from the contract fee, besides other administrative action as deem fit.
9. The cost of CMC should include 2 technicians in each shift round the clock.
 - There should be 1 supervisor besides 2 technicians as per requirement for the operation & Maintenance of Manifold Room and Central pipeline installed including all electrical and mechanical accessories and attachments.
10. It will be the responsibility of the CMC holder that the maintenance of the MGPS is user friendly and should not cause any dander/leakage/electricity current which may cause injury to the patient or health care provider.
11. Spares should be replaced with the one manufactured by original equipment manufacturer (OEM).
12. Should have past experience of handling pipeline equipment for at least last 5 years in government hospital.
13. Should have local service facility. The service provider should have the necessary equipments recommended by the manufacturer to carry out preventive maintenance, test as per guidelines provided in the service/maintenance manual.
14. User Manual and Service manual in English
15. List of important spare parts and accessories with their part number and costing
16. Certificate of calibration and inspection from factory.
17. The job description of the hospital technician and company service engineer should be clearly spelt out.
18. Compliance Report to be submitted in a tabulated and point wise manner clearly mentioning the page/para number of original catalogue/data sheet. Any point, if not substantiated with authenticated catalogue/manual, will not be considered.

TECHNICAL BID

Compulsory scanned copy of documents to be uploaded:-

S.N.	Documents	Uploaded (Yes/No)
1.	Name of the Bidder	
2.	Address of the bidder: Contact Details of the bidder A. Tel. No. with STD (O)..... (Fax)..... B. Mobile No..... C. E-mail.....	
3.	Local Delhi/NCR Office address with Land line phone No./Mobile No.	
4.	A. Bidder's Bank and Place of the Branch B. Account Number C. IFSC Code D. MICR Code	
5.	Firm's PAN No.	
6.	Latest GST registration certificate	
7.	Copy of Firm's Registration Certificate	
8.	Copy of Proprietor/Partners/Directors of the firm/agency Name	
9.	Registration and incorporation particulars of the bidder indicating legal status such as company partnership/ proprietorship concern copies of the relevant documents/certificates)	
10.	Work experience certificate of three years for the same type of work.	
11.	Turn over certificate of issued by a chartered accountant for last three consecutive financial years individually (2016-17, 2017-18, 2018-19)	
12.	Declaration regarding non-blacklisting	
13.	Declaration on Non Judicial Stamped paper of Rs.100/- (One Hundred Only)	
14.	Details of Earnest Money Deposit	

ANNEXURE - D

DECLARATION ON NON JUDICIAL STAMPED PAPER OF Rs.100/-

1. I _____ Son/Daughter of Sh. _____ in case any breakdown call unattended as per the schedule, penalty of Rs. 5000/- (Rs. Five Thousand Only) on the particular complaint shall be levied by the Hospital and same shall be deducted from the contractors bill.
2. _____ Proprietor/Partner/Director/Authorized Signatory of _____ and competent to sign this declaration and execute this Tender document.
3. I have carefully read and understood all the Terms & Conditions of the Tender and hereby, convey my acceptance of the same.
4. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my Tender at any stage besides liabilities towards prosecution under appropriate law.
5. The company has never been blacklisted/de-listed by any Central/State Government Ministry/Department/Autonomous/PSUs/or any other agency for which we have Executed/Undertaken the works/Services during the last 5 years.
6. Buyers would not be forced to procure any services/items/spares etc. through tender, if is available on GeM Portal during validity of Tender.

Signature of authorized person Full Name:
Firm/Company's Stamp:

Date:

UNDERTAKING

ANNEXURE -E

I/We _____ undertake that information provided is true and to the best of knowledge and nothing is concealed therein and all the Terms & Conditions are acceptable to me/us failing which my/our tender is liable to be rejected. I/we am/are authorized person to sign the same.

Pace:

Date:

Authorized Signature
(With Seal)

